

Joint Committee on Corrections

Information for Legislative Institutional Visits

Facility Name: Cremer Therapeutic Community Center			
Custody Level	Low	Warden	Cindy Steuber
Total Acreage	8	Address	689 Highway O
Acreage w/in Perimeter	1		Fulton, MO 65251
Square Footage	Institution 42,256 Laboratory 2,200	Telephone:	573-592-4013
Year Opened	1994	Fax:	573-592-4019
Operational Capacity/Count (as of December 1, 2014)	180/169		
General Population Beds (capacity and count as of December 1, 2014)	N/A	Deputy Warden	N/A
Segregation Beds (capacity and count as of December 1, 2014)	4 / 2	Deputy Warden	N/A
Treatment Beds (capacity and count as of December 1, 2014)	180/169	Asst. Warden	Kim Crouch
Work Cadre Beds (capacity and count as of December 1, 2014)	N/A	Substance Abuse Unit Supervisor	Doug Coon
Diagnostic Beds (capacity and count as of December 1, 2014)	N/A	Chief of Custody	Captain Dave Topash
Protective Custody Beds (capacity and count as of December 1, 2014)	N/A		

1. Capital Improvement Needs:

- a. How would you rate the overall condition of the physical plant of the institution? **Fair to Poor.**
- b. What capital improvement projects do you foresee at this facility over the next six years? **Bathrooms and showers need plumbing and walls updated. Interior walls continue to crumble as the bricks need sealant. Updates thru OA so that we can function independently from the state hospital for electric, phone, computers, heating, and water. The elevators are original and need to be replaced. Parts for repairs have not been made for many years and we have been fortunate that old closed elevators in the mental health units were stripped for parts we have needed.**
- c. How critical do you believe those projects are to the long-term sustainability of this facility? **In order to keep the facility safe, sanitary and physically sound, these upgrades are very important. If the elevator becomes un-useable, we could not comply with ADA standards for offenders or staff.**

2. Staffing:

- a. Do you have any critical staff shortages? **Not at this time.**
- b. What is your average vacancy rate for all staff and for custody staff only? **All staff-1% Custody - 2%**
- c. Does staff accrual or usage of comp-time by staff effect your management of the institution? **When we are fully staffed, there are no issues.**
- d. What is the process for assigning overtime to staff? **The shift supervisor selects volunteers from the "volunteer list" which officers sign to work overtime. If there are no volunteers on the list, the shift supervisor asks each officer, in order of seniority, if they wish to work the overtime. If still no volunteers are found, then the mandatory list is utilized. The list contains all officers on the shift. The officer listed on the top of the list, if on duty, is required to stay and work the overtime. If the person on the top of the list is not on duty, then the second person is utilized, and so on. Once an officer has worked the overtime (minimum of 1 hour), they are moved to the bottom of the list and everyone else is moved up.**
Approximately what percentage of the comp-time accrued at this institution does staff utilize as time off and what percentage is paid-off? **Approximately 56% of comp time accrued is paid off; 44% is used.**
- e. Is staff able to utilize accrued comp-time when they choose? **Yes, as long as scheduling allows.**

3. **Education Services:**

- a. How many (and %) of inmate students at this institution are currently enrolled in school? **78 enrolled (43%)**
- b. How many (and %) of inmate students earn their HSE each year in this institution? **In FY14, 86 offenders at CTCC took the HSE test and 75 passed (87%)**
- c. What are some of the problems faced by offenders who enroll in education programs? **Mainly, a need for more one on one attention than what can be provided. Some have special educational needs; however, every attempt is made by staff to accommodate those needs.**

4. **Substance Abuse Services:**

- a. What substance abuse treatment or education programs does this institution have? **We serve as a short term treatment program, 3 months in length. Short term (559.115, 559.036, 217.785, parole referred).**
- b. How many beds are allocated to those programs? **180**
- c. How many offenders do those programs serve each year? **FY 2014=775**
- d. What percent of offenders successfully complete those programs? **FY14-83%**
- e. What, in your opinion, is the biggest challenge to running a treatment program in a prison setting? **Limited community resources to set up continuing care following release. Difficulty providing adequate training to treatment staff relative to their profession.**

5. **Vocational Programs: N/A**

- a. What types of vocational education programs are offered at this institution?
- b. How many offenders (and %) participate in these programs each year?
- c. Do the programs lead to the award of a certificate?
- d. Do you offer any training related to computer skills?

6. **Missouri Vocational Enterprises: N/A**

- a. What products are manufactured at this institution?
- b. How many (and %) of offenders work for MVE at this site?
- c. Who are the customers for those products?

- d. What skills are the offenders gaining to help them when released back to the community?

7. Medical Health Services:

- a. Is the facility accredited by the National Commission on Correctional Health Care? **Yes, CTCC was accredited in 2005, reaccredited in 2008 and 2011. We are due for reaccreditation early in 2015.**
- b. How many offenders are seen in chronic care clinics? **286 offenders were seen by a physician and 24 were seen by a nurse for chronic care visits in 2014. Many are seen in addition to their scheduled chronic care visit for follow-up appointments specific to their need.**
- c. What are some examples of common medical conditions seen in the medical unit?
Hypertension, rashes, chronic pain, back pain/problems, headaches, allergy related problems, constipation and athlete's feet or jock itch, tooth pain and boils.
- d. What are you doing to provide health education to offenders? **Orientation and access to care is provided upon arrival to CTCC. During each offenders first full week at CTCC, they attend a health fair for one hour where informational handouts are offered and the following topics are discussed: Access to medical care at CTCC, sexually transmitted diseases, HIV and AIDS, hazards of smoking, facts and benefits of smoking cessation, athletes foot, dental care and hygiene, TB and MRSA. Opportunity for questions and discussion is given and offenders are encouraged to come to medical for personal questions and concerns. Education continues to be provided at clinical encounters. Offenders receive verbal instruction during nurse and physician sick call; handouts are readily available with specific education through nurse sick call. In addition, education specific to chronic diseases is given through chronic care clinics. Pre and Post test counseling is also given to offenders receiving HIV (exit, mandatory or voluntary) lab tests.**
- e. Have you had any cases of active Tuberculosis in this facility in the past year? **No.** If so, how did you respond? **N/A**
- f. Is the aging of the population effecting health care in prisons as it is effecting health care everywhere else? **Yes, we are seeing an older population of offenders. It is making an impact on our healthcare system by requiring more nursing and doctor visits, more involved and intensive care and more medication. It also affects our out counts to specialists. We are finding our population in general has more health concerns.**

8. Mental Health Services:

- a. How do offenders go about obtaining mental health treatment services? **Offenders are seen via staff referrals in times of perceived crisis. Offenders are seen via Health Services Request form for self advocacy.**
- b. How many successful suicides (and %) occurred here in the past year and what is being done to prevent suicides? **None**
- c. Approximately how many (and %) of the offenders in this institution are taking psychotropic medications? **None (0%)**
- d. How many offenders in this facility are chronically or seriously mentally ill and what is being done for them? **Chronically and/or seriously mentally ill offenders do not fit the criteria for assignment to CTCC.**
9. What is your greatest challenge in managing this institution? **Ensuring that substance abuse staff are able to receive specialized training in substance abuse counseling.**
10. What is your greatest asset to assist you in managing this institution? **Having an administrative team of staff who are dedicated to the mission of our facility.**

11. What is the condition of the facilities' vehicle fleet? (mileage, old vehicles etc?)

We have:

1994 Dodge 15 passenger van with 93,595 miles.

2003 Ford 15 passenger van with 160,344 miles.

2000 Chevy Impala car with 115,912 miles (our only pool vehicle)

2001 Ford Crown Vic with 139,456 miles.

2002 Ford Crown Vic with 122,933 miles.

The 1994 Dodge Van has a lot of rust patches on it. All vehicles have hail damage.

12. Assess the morale of your custody staff; high, medium, or low and please provide detailed explanation. **(Please have the Major answer)** Above average. Time off is fairly easy to come by and overtime is low.

13. **Caseworkers:**

- A. How many caseworkers are assigned to this institution? 1
- B. Do you currently have any caseworker vacancies? No
- C. Do the caseworkers accumulate comp-time? Very rarely, if ever. The workload of the position itself normally does not require the person to work outside of core work hours.
- D. Do the caseworkers at this institution work alternative schedules? No
- E. How do inmates gain access to meet with caseworkers? Utilizing the "open door" schedule, or by writing a note with their request.
- F. Average caseload size per caseworker? 180
 - # of disciplinary hearings per month? 56 (average per month for the last 12 months)
 - # of IRR's and grievances per month? for FY14 average 1 IRR per month and there were zero grievances for that time frame.
 - # of transfers written per month? 0 (transfers at this facility are not handled by the CCM)
 - # of re-classification analysis (RCA's) per month? 0 (Offenders in an ITC do not receive ICA/RCA's)
- G. Are there any services that you believe caseworkers should be providing, but are not providing? No
- H. If so, what are the barriers that prevent caseworkers from delivering these services? N/A
- I. What type of inmate programs/classes are the caseworkers at this institution involved in? Impact of Crime on Victims classes (the full curriculum is not utilized, but individual lessons are presented by the CCM and/or IAC).
- J. What other duties are assigned to caseworkers at this institution? A huge workload increase took place in August 2013 when the PREA Risk Assessment (which was since renamed the Adult Internal Risk Assessment) was added by policy, to be completed within 72 hours of an offenders arrival and then again within 30 days of arrival. When offenders are only at CTCC for 12 weeks average, this makes for quick offender turnover resulting in a lot of assessments to be completed (have ranged from 38 to 83 in a month depending on intake). This position is also responsible for guilty plea/legal forms, offender indigence issues, account balance transfers, unofficial letters of incarceration, notary, visiting liaison (which results in a lot of phone calls from offender family members), intake processing, disciplinary hearings and offender grievances. Due to this facility housing short term ITC offenders, TAP's and RCA's are not required. Instead the offenders receive TAP treatment plans which are completed by the substance abuse counselors.

14. Institutional Probation and Parole officers:

- A. How many parole officers are assigned to this institution? 3
- B. Do you currently have any staff shortages? No
- C. Do the parole officers accumulate comp-time? Yes
- D. Do the parole officers at this institution flex their time, work alternative schedules? Yes/Yes
- E. How do inmates gain access to meet with parole officers? The parole officer calls the offender out for an interview at the time their court report is being completed. If an offender has a question, they can write a note requesting to be seen. The parole officers provide 1 hour during orientation when offenders can ask questions, and are on the wings one hour a week providing a re-entry class during which questions may be addressed by their officer.
- F. Average caseload size per parole officer? 60
 - # of pre-parole hearing reports per month? None; however, based on the offender population CTCC utilizes court reports and there was an average of 56 court reports completed per month.
 - # of community placement reports per month? N/A
 - # of investigation requests per month? 11 per month
- G. Are there any services that you believe parole officers should be providing, but are not providing? No. The officers provide re-entry classes and orientation classes on a weekly basis. In order to ensure proper caseload maintenance, including court contacts, Parole Board and offender family contacts, their time is limited.
- H. If so, what are the barriers that prevent officers from delivering these services? N/A
- I. What type of inmate programs/classes are the parole officers at this institution involved in? One hour during new offender orientation per week, and one hour of re-entry class per week, which provides an in depth explanation of each probation/parole stipulation.

15. Please list any other issues you wish to discuss or bring to the attention of the members of the Joint Committee on Corrections. Nothing at this time.

16. Does your institution have saturation housing? If so, how many beds? No

17. Radio/Battery Needs:

- a. What is the number of radios in working condition? 45
- b. Do you have an adequate supply of batteries with a good life expectancy? Yes
- c. Are the conditioners/rechargers in good working order? Yes